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| Demetria  Perry |  |  |  | |
|  |  | Full Stack Web Developer | |
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| PROFILE |  |  | CONTACT | |
| I am a Software Developer that is extremely passionate about technology. I have 2 years of experience and focus on front end development and UI Design. I’m committed to developing applications and websites that provide a great user experience. |  |  | Phone icon | 414-366-9743 | |
| Email icon | Demetria\_p@yahoo.com | |
| Earth icon | https://deeperry.github.io/perry.github.io/ | |
| EXPERIENCE |  |  | SKILLS | |
| Help Desk Analyst, Converge Technologies October 2020 – Present   * Great attention to detail * Provide exceptional customer service * Provide input to the development and / or enhancement of PDS tech support- and systems admin-related processes and tools * Engage and work with the Service Desk and System Engineering team to troubleshoot and resolve incidents when appropriate * Diagnose and use the appropriate tools to troubleshoot basic PC components, printers, and scanners |  |  | * HTML * CSS * SASS * JavaScript * Bootstrap * Tailwind CSS * React * Node.JS | |
|  | |  | EDUCATION | |
| IT Engineer, Brady Corporation August 2015 – September 2020   * Provide reactive remote support services. * Advise and train Customers on how to use technology. * Analyze and solve various IT problems. * Install and troubleshoot Customers’ IT hardware and software. * Provide regular ticket reviews and reporting to leadership, as required. |  |  | Associates - Computer Networking 2006-2009  ITT Technical Institute | |
|  | Bachelors - Info. Systems and Security 2011-2013  Waukesha Technical College | |